

# The Library Has What?! Home Delivery Service

Presenter
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#### Libraries@Your Door Home Delivery Service

Free one-way home delivery of most library materials in our collection (patron returns the item on their own).

Most all of us have some form of mailing service; the origin story of this service began in 2006 with a feebased Borrow-by-Mail service that we provided for those who wanted items mailed to them but did not qualify for Talking Books or similar mailing services for special populations.

Early in the pandemic, we began experimenting with using our Borrow-by-Mail Module (minus the fee) to mail pending holds from a single processing location.

In July 2020, we began working through how to have processing centers at each of our 50 locations.

Full scale systemwide launch in July 2021.

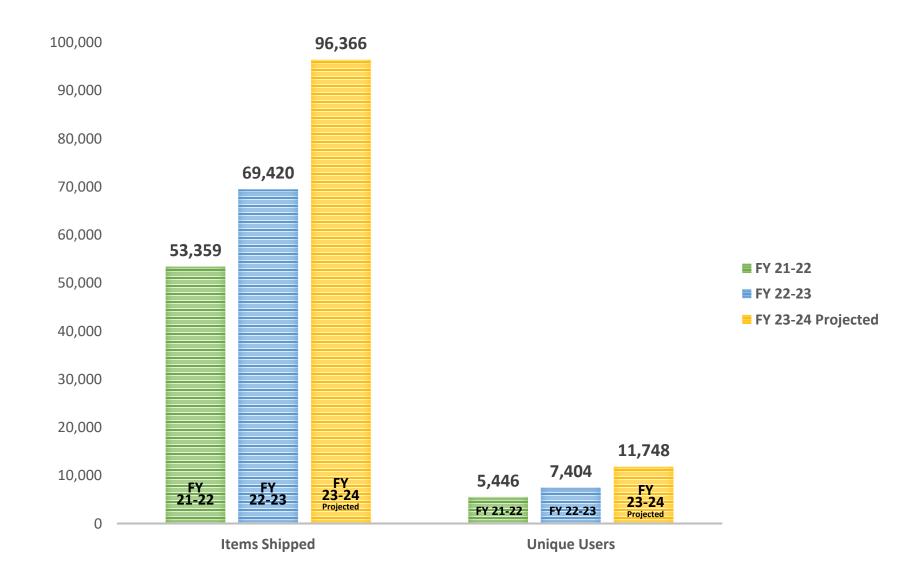








### Program Usage





## Key Partners











### THANK YOU!

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